mutual trust, and universal participant antipathy towards IT, characterise eHealth system security at the user-level environment. The perceptions influence the reliability and validity of patient health information stored on eHealth systems in the care context.

Study findings suggest control of clinical productivity, possibly due to the perception that high quality patient care outcomes were hampered by P&S tools, was the over arching concern of the time-poor participants. Enthusiastic claims as to the utility of eHealth in clinical settings were considered Jabberwocky-like, nonsense, countering attempts to deliver efficient and effective patient care. Thus, poorly configured eHealth systems jeopardised the P&S of sensitive patient care health information, not to mention actual improved patient care outcomes.

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